

TICKET**TRAFFIC DOCUMENTS**

001. WHAT DO YOU MEAN BY "TICKET"?

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A ticket is a contract of carriage where the carrier agrees to transport the passenger and his baggage between the points named on the ticket.

002. HOW MANY "TYPES OF TICKET" ARE THERE?

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There are two types of "Ticket":-

#

Conventional Ticket

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*Electronic Ticket (E-ticket)***CONVENTIONAL TICKET**

003. WHAT DO YOU MEAN BY "CONVENTIONAL TICKET"?

#

"Conventional Ticket" is issued on paper documents.

004. HOW THE "CONVENTIONAL TICKET" SHOULD BE KEPT?

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"Conventional Ticket" must be kept under lock and key.

005. WHO WILL BE LIABLE FOR THE COST OF ANY TRANSPORTATION SUBSEQUENTLY DONE DUE TO FAKE USE OF "CONVENTIONAL TICKET."

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*The issuing Airline or its Ticket Agents are held liable for the cost of any transportation subsequently done due to fake use of "Conventional Ticket".***ELECTRONIC TICKET (ETKT)**

006. WHAT DO YOU MEAN BY "ELECTRONIC TICKET (E-TICKET)?"

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"Electronic Ticket" does not require the issuance of paper documents.

007. HOW IS THE "ELECTRONIC TICKET (E-TICKET) GENERATED?"

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"Electronic Ticket (E-Ticket)" is a computer generated ticket; which is sent to the passenger through "E-mail."

008. WHAT ARE THE ADVANTAGES OF "ELECTRONIC TICKET (E-TICKET)"

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False copies of paper tickets and other risks eliminated.

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Passenger is never in physical control of a ticket and has no chance to change a document.

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The ticket cannot be lost or stolen.

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Distribution of an "Electronic Ticket" to the passenger is easy.

#

An "Electronic Ticket" can be issued instantly over the telephone or through the Web.

009. WHEN THE PASSENGER TRAVELS WITH AN "ELECTRONIC TICKET", WHAT DOCUMENT IS REQUIRED AS "PROOF OF IDENTITY"?

When the passenger travels with an "Electronic Ticket," he is required to carry a passport or national identity card.

010. WHAT ARE THE OTHER FORMS OF IDENTITY THAT CAN ALSO USED AS "PROOF OF IDENTITY"?

Other forms of identity may also be used, such as:-

Driver's license with photo

Employment identity with photo

Credit card used to purchase the ticket

Other valid credit card

AIRLINES PARTICIPATED IN THE "ELECTRONIC TICKET (E-TICKET)" PROCESS

011. WHICH AIRLINES PARTICIPATE IN THE "ELECTRONIC TICKET (E-TICKET)" PROCESS?

Validating Airline

Marketing Airline

Operating Airline

012. WHICH AIRLINE CONSIDERED AS "VALIDATING AIRLINE"?

The airline issuing an "Electronic Ticket" and whose numeric code printed on the ticket

013. WHICH AIRLINE CONSIDERED AS "MARKETING AIRLINE"?

The airline that is shown as the transporting carrier in the ticket, but may not be providing the transportation.

014. WHICH AIRLINE CONSIDERED AS "OPERATING AIRLINE"?

The airline which is providing transportation

ELECTRONIC TICKET (E-TICKET) AND PASSENGER RECEIPTS

015. WHAT ARE THE DETAILS THAT GIVEN IN "ELECTRONIC TICKET" PASSENGER RECEIPTS?

"Electronic Ticket" passenger receipts will show the following information:

Fare

Ticket Document

Form of Payment Type

HOW TO ISSUE THE TICKET

016.

HOW TO ISSUE THE TICKET

#	EXAMPLE: #																																																																																																																
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018. TICKET:

FROM / TO			ENDORSEMENT / RESTRICTION			AUDIT COUPON			ORIGIN / DESTINATION			343 4587 394		
BKK	CARR	FARE CALC.							BKK - CHC SITI			PLACE OF ISSUE - AGENCY		
SIN	TG								AIRLINE DATA			ABC TRAVEL		
JKT	SQ	M							TG / 8TGRE5			21 3 2140		
AKL	GA	JKTAKL	NAME OF PASSENGER			DATE OF ISSUE			ISSUED IN EXCHANGE FOR			BANGKOK		
CHC	NZ	1296.00	RAUT / UMESH MR.			15 JAN 06						THAILAND		
*****			CONJUNCTION TICKETS			AIRLINE FORM SERIAL NO			PLACE DATE AGENT'S NUMERIC					
			X	NOT GOOD FOR PASSAGE	CARR	FLIGHT	C	DATE	TIME	ST - S	FARE BASIS	N / V / B	N / V / A	ALLOW
				BANGKOK	TG	258	Y	21JAN	0840	OK	YOW		21JAN	20K
				SINGAPORE	SQ	052	Y	26JAN	0715	OK	YOW		21JAN	20K
				JAKARTA	GA	301	Y	05FEB	1530	OK	YOW		21JAN	20K
				AUCKLAND	NA	151	Y	15FEB	1540	OK	YOW		21JAN	20K
				CHRISTCHURCH	TOUR CODE			PASSENGER TICKET AND BAGGAGE CHECK - ISSUED BY						
			FORM OF PAYMENT			VATSALA AIRWAYS								
	ROE	43.892001	CASH											
TOTAL FARE CALC.	NUC	1296.00												
FARE	THB 56885		EQUIV. FARE PD.	TAX / FEE / CHARGE	TAX / FEE / CHARGE	TAX / FEE / CHARGE	CPN	AIRLINE CODE	FORM AND SERIAL NUMBER	CK				
				25 TH	40 SG	20 ID								
TOTAL	THB 56970		CURRENCY	CASH COLLECTION	CREDIT BALANCE	COMM. RATE	217	25874	13648					
			THB	56885	*****	9								
						85 XT								